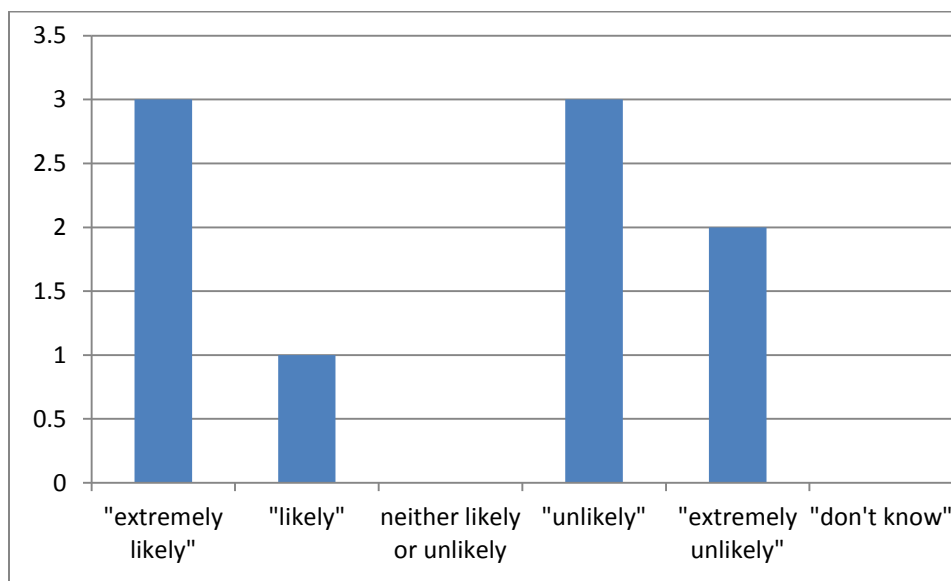


OAKHAM SURGERY
NHS FRIENDS AND FAMILY TEST RESULTS NOVEMBER 2016
(9 RESPONSES RECEIVED)

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?



Here are some of the comments you made:

- Nearly always get appointment. Very good service to my little boy who is 2 years old.
- I've always got the help I needed from Oakham; all staff are helpful and great.
- Can never get an appointment, I work and can't afford to keep calling back
- I do not like the call back system and prefer to talk face to face
- Poor service since it changed. Wouldn't recommend it
- Because of the ridiculous changes, getting to talk to a person at surgery and not call centre

